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### Addressing the Need for Manufacturing Technology Instructors

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# College of Technology – (COT)



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#### Creation

- Legislatively created in 1995
- Merger of Technical Colleges with Community Colleges
- Established by Higher Education Council

#### Purpose

- Seamless pathways between community colleges & universities & technical high schools
- Articulation agreements for engineering and technology programs
- Respond to workforce needs through community college programs

#### Leadership

- Governed by a Statewide Site Coordinator's Council
  - Community Colleges
  - State & Private Universities
  - High Schools
  - Non-Profits
  - Business & Industry
  - Consultants

### COT – Higher Education Partners



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#### Legend

#### Community Colleges (12)

	Asnuntuck CC
	Capital CC
	Gateway CC
	Housatonic CC
	Manchester CC
2	Middlesex CC
	Norwalk CC
	Naugatuck Valley CC
С	Northwestern CT CC
	Three Rivers CC
	Tunxis CC
	Quinebaug Valley CC
	<u>Universities (8)</u>
IN	University of Connecticut
	Central Connecticut University
	Charter Oak State College (online)
	Fairfield University
IN	University of Connecticut Central Connecticut University Charter Oak State College (onlin Fairfield University

Un	iversity	of Hart	ford
<b>C</b> .	11	TOUL	

- Southern CT State University
- Eastern CT State University University of Bridgeport



## COT Pathways & Articulation





# COT Pathways & Articulation

All CCs have same core curriculum for each pathway



Regional Center for Next Generation Manufacturing (RCNGM)

2004



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2012

 3 Rounds of National Science Foundation Advanced Technological Education (NSF ATE) Funding

• NSF Center of Excellence in Manufacturing – only 7 in the US

2009

- Targets Underserved & Underrepresented Populations
- Provides Degrees & Credentials for Workforce Readiness
- Recognized infrastructure of COT as a national model
- Received an international supplement in 2012 for international collaboration with Germany



# **COT-RCNGM** Goals

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#### Goal One

• Student Recruitment & Persistence

#### Goal Two

• Professional Development

#### Goal Three

• Curriculum Development

#### **Goal Four**

• Dissemination – Regional Collaboration



# Local Leveraging & Impacts

### **NSF Collaborations**

- Project Grant for Professional Development for faculty
- New Performers (HCC, NWCC)
- Life Support & Sustainable Living (LSSL)
- Mechanical & Manufacturing Technologies (MET2)
- Engineering Technology Challenge (ETC)
- Education Connections
- New England Board of Higher Education (NEBHE) Advanced Manufacturing Problem Based Learning (AM PBL)
- Computer Science, Mathematics, and Physics (CSMP) S-STEM Scholarship Program
- Smart Manufacturing for America's Revolutionizing Technological Transformation (SMART2)
- One of five grants received for CC nationwide for collaboration with Germany-students spent a month in Germany studying and visiting industry



# Local Leveraging & Impacts

### **US Department of Labor (DOL) Grants**

- Trade Adjustment Assistance Community College and Career Training (TACCCT) Grants
  - Connecticut Manufacturing, Energy, & Transportation (CT MET)
  - Connecticut Advanced Manufacturing Institute (CAMI)
- New Apprenticeship Models

CT Advanced Manufacturing Technology Centers: State of CT Funds to create and further expand CC Manufacturing Centers modeled after Asnuntuck CC

Naugatuck Valley CC, Housatonic CC, Quinebaug Valley CC

Manchester CC, Middlesex CC, Three Rivers CC, Tunxis CC



# International Leveraging & Impacts

### **International Collaborations**

- One of five grants received for CC nationwide for collaboration with Germany 12 community college students spent a month in Germany studying and visiting industry and educational institutions
- CT Collaborative Learning for International Capabilities and Knowledge (CLICKs)
  - Provides international experiences in the classroom, currently with France and Mexico



Most data collection in technology programs focuses on industry and student needs and satisfaction.







# While these are still very important factors that need continuous assessment and improvement, there is a another challenge...



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# **INSTRUCTOR RECRUITMENT**

# Advanced Manufacturing in CT



- Connecticut's advanced manufacturing industry is booming again
- An estimated 25,000-35,000 advanced manufacturing positions will have to be filled over the next two decades in CT alone
- Community college and technical high school facilities have been built, refurbished, and stocked with state-of-the-art advanced manufacturing equipment through federal and state funds
- New advanced manufacturing programs have been approved for implementation through the College of Technology and Board of Regents
- Programs are ready to expand even further but face the challenge of finding instructors





Manufacturing Technology Instructor Position

#### **Major Accountabilities**

The Manufacturing Technology Instructor is accountable for providing beneficial learning opportunities for assigned students through effective performance in these essential functional areas:

- Program planning, development, and oversight;
- Instruction planning and preparation;
- Classroom and shop instruction;
- Student records;
- And all other duties as assigned.





Manufacturing Technology Instructor Position

#### Qualifications

These skills and abilities are typically acquired through a combination of education, training, and industry experience, which would either include:

1. High school diploma (or equivalent) from a public comprehensive high school or vocational technical high school and a minimum of 10 years of manufacturing technology industry experience OR;

2. High school diploma (or equivalent) from a public comprehensive high school or vocational technical high school and a minimum of 5 years of manufacturing technology industry experience and a CSCU community college advance manufacturing technology certificate or nationally recognized credential (i.e. NIMS, AWS, MSSC) OR;

3. Advanced Manufacturing Technology Associates Degree and a minimum of 5 years of manufacturing technology industry experience. Applicants who do not have prior teaching experience must complete approved professional development in academic and practical instruction techniques and methodologies offered within the Connecticut State Colleges and Universities system.



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- A core group of stakeholders met to determine how to address the need for instructors from a recruiting perspective
- Borrow My Glasses, LLC was hired to evaluate the viability of tapping industry retirees and other experienced employees to serve as instructors
- AARP-CT took lead for distributing survey and organizing follow-up activities



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ACM Aerospace Components Manufacturers













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### Methods

20 Key Informant Interviews on 6 Topics

- Viability of concept
- Incentives
- Barriers
- Supports
- Timing
- Messaging

117 Survey Responses

- Employers
- Association
- Colleges, Universities, Technical Colleges
- Retiree Groups



#### About the Respondents

Gender	Male	79%
	Female	18%
	Prefer not to answer	3%
Age	18 to 24 years	4%
	25 to 34 years	15%
	35 to 44 years	16%
	45 to 54 years	12%
	55 to 64 years	37%
	65 and older	16%
In a union?	Yes	10%
	No	90%
What shift do you	First	74%
currently work?	Second	
	Third	
	Not applicable	26%



#### About the Respondents

What size company do you	Small (less than 50 employees)	43%
currently work for?	Medium (50 to 499 employees)	33%
	Large (500 or more employees)	24%
How many years have you	Less than one year	7%
been working in advanced	One year to 4 years	10%
manufacturing:	Five to 14 years	23%
	15 years to 24 years	18%
	25 years to 39 years	27%
	40 years or more	15%
In how many years do you	1 to 2 years	6%
plan to retire?	3 to 4 years	10%
	5 to 9 years	15%
	10 to 14 years	12%
	15 years or more	46%
	I am already retired	11%





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### Results

#### **Top Areas of Manufacturing Expertise**

Manufacturing

Quality control and assurance

- Lean manufacturing
- CNC machining

Six Sigma

Tool and die

#### **Teaching/Training Experience and Interest**

- Half (54%) of respondents have formally or informally trained people in advanced manufacturing at their job
  - Nearly half (41%) have not trained anyone
  - Some (12%) have taught at the college level or high school level (4%)
- One-third (32%) of respondents have thought about becoming an advanced manufacturing instructor
  - 13% are already an instructor



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### Results

When asked what supports they would need to consider becoming an instructor

- Half (54%) would like to have lesson plans to follow
- One-third (35%) would like to observe a class or course or start out as a co-instructor (32%)
- One quarter (25%) would need to be trained on how to teach and have a mentor (23%)

![](_page_23_Picture_0.jpeg)

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54%

### Results

#### Teaching/Training Experience and Interest

My union would have to approve I would first like to try teaching at my organization Only want to help with lab work Need to be paid by my company to prep for class Need flex time from my company Need a mentor Need to be trained Start off as a co-instructor Observe a class or course Lesson plans or a curriculum to follow

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### Results

#### Teaching/Training Experience and Interest

To give back to my company Dedicated to having my craft continue To have a second career in teaching To grow my career To give me something meaningful to do in retirement To make extra money To prepare students for lucrative careers To give back Build the future manufacturing workforce

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### Results

### Teaching/Training Experience and Interest

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#### Summary of Survey Findings

- Interest in teaching exists, but instructor training, supports and guidance are needed
- The main reasons respondents want to teach is to give back, build the futuremanufacturing workforce, and prepare students for lucrative careers
- When considering messaging, half stay informed about advanced manufacturing developments and events from an association newsletter, websites, or their employer and one-third rely on social media for information
- Respondents seek information from their associations
- In thinking about their transition from full-time work, respondents would like their employers to share a variety of opportunities with them including flex-time and part-time work options, teaching, mentoring, and volunteering
- Timing is everything; of those interested in becoming an instructor, about one quarter (27%) would like to learn more when they are nearing retirement, 19% would like to learn more in mid-career, and 18% would like to learn more early in their career

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#### Recommendations

- Hold a forum to discuss survey findings
- Develop joint messaging and communication campaigns about becoming an instructor or mentor, including public service announcements
- Ask employers and associations to share and promote newsletter items such as announcements recruiting instructors, advertisements for instructor training courses, and articles profiling instructors and/or students
- Consider how to engage other stakeholders, such as technical high schools, retiree groups or clubs, and the formerly incarcerated
- Develop instructor training programs and/or support forums as a benefit of association membership, perhaps facilitated by current instructors or community college trainers

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#### Recommendations

- Create a shared database or registry for potential instructors
- Consider working with local community colleges to discuss how to build supports for interested employees to learn about becoming an instructor. Perhaps with the approval from employers, these instructors could give a brief presentation to employees or create a video that can be shared with employers
- Implement additional evaluation projects to measure impact or explore these issues further

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#### What We Did

- Held 3 information sessions for potential instructors
  - Wallingford Public Schools, Goodwin College, and Tunxis Community College
  - Advertised through each stakeholders own distribution lists and AARP
- Article in the AARP Bulletin and various local articles and interviews
- Reaching target audience requires marketing strategies that different from common digital/social media campaigns

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#### Your Next Act in Manufacturing Building Tomorrow's Workforce

June 13, 2019 Tunxis Community College 271 Scott Swamp Road, Building 600, Room 6-127/128 Farmington, CT

#### 12:30-1:20 p.m. INTRODUCTION TO OPPORTUNITIES IN THE CLASSROOM

Nora Duncan, State Director, AARP CT

Richard DuPont, Director of Community & Campus Relations - Advanced Manufacturing Technology Center, Housatonic Community College

Dr. Karen Wosczyna-Birch, Executive Director, CT College of Technology and Regional Center for Next Generation Manufacturing

Chip Thermer, Program Director of Manufacturing, Goodwin College

Rob Kovi, Career Technical Education Coordinator, Wallingford Public Schools

John Murphy, Education Consultant- Manufacturing Cluster, CT Technical High School System

Christa Sterling, Director of Continuing Education, Central CT State University

1:20 - 2:00 p.m. LEARN MORE

2:00 - 2:30 p.m. OPTIONAL NETWORKING & TOUR

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#### Impacts

- Hired Welding Lab Tech
- Potential math adjunct
- Hired mentors for faculty
- Receiving resumes

#### **Unexpected results**

- Community college scholarship program through AARP
  - For age 50+ community college manufacturing students

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#### **Next Steps**

- Database of resumes
- Database of available positions
- Continuation of info sessions
- Presentations to manufacturing associations and stakeholders
- Continuation of press releases and interviews
- Marketing campaign/retiree instructor success stories
- Workshops for new instructors on incorporating professional skills into curriculum and creating curriculum and classroom management for technical skills

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Thank you!

### **Questions?**

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